

# Going Beyond the check list

inspired by Susan Gordon research

Bringing energy to life.



## What is On Ground Refueling

## Tarmac medical check up

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### Fuel operators the doctors on the tarmac



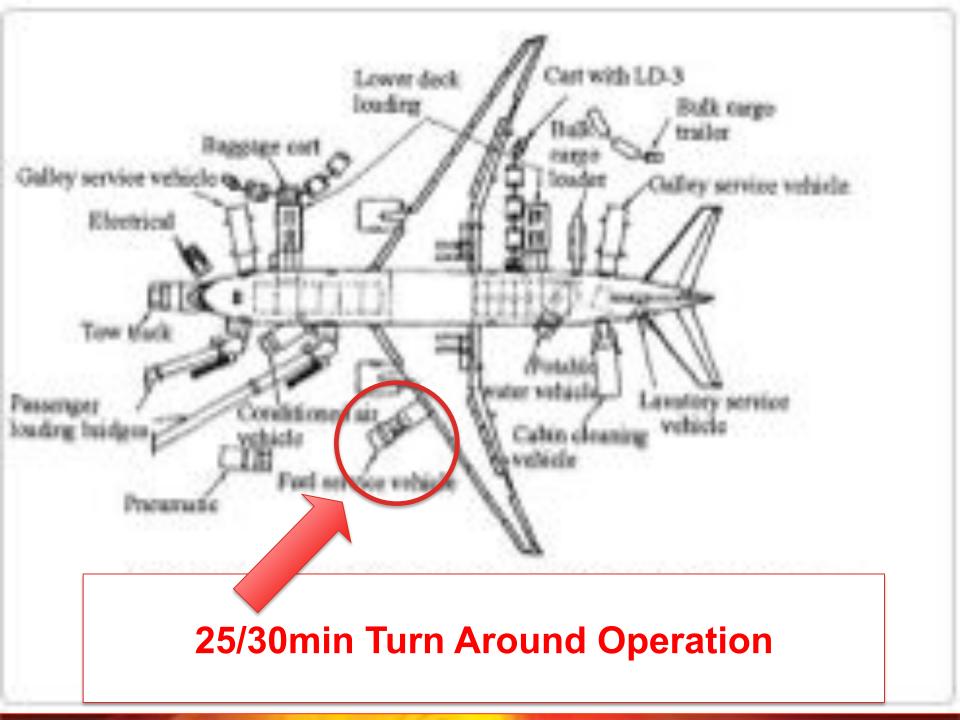




#### **On-ground Service 25 minutes of "concerto"**



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#### Jet A1 is Hazardous:



Highly Flammable Aspiration Hazard Skin Irritation

Chronic Aquatic Toxicity

6



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7

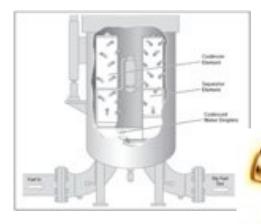




#### **Product Health** The checklist

#### Water Control

- Related Risk : Water can freeze, blocking fuel inlet pipes
- Risk Management: Water filtration process and shell water detector





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#### Product Health The checklist

**Conductivity.** Static electrical charge can be generated when dissimilar surfaces move across each other, for example, when fuel moves through a pipe, hose, valve, or fine filter.

• Related Risk: And can cause explosions triggered by sparkle.

• Risk Management: Bonding and grounding (or earthing), pumping rate limits, and time for charge dissipation (relaxation time), before the fuel is exposed to air. And regular control of conductivity.





### Employees Health The check list

#### International standards: Checklists

- Shifts
- Continuous training
- **PPE**:
  - 1. Emergency eye wash
  - 2. Boots and Gloves
  - 3. Glasses
  - 4. Ear protection
- Radio Systems
- Alcohol and drug testing







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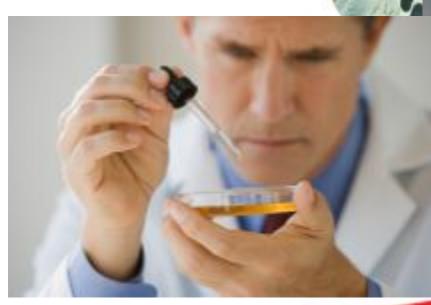
#### So Aviation Goes Beyond the Checklist

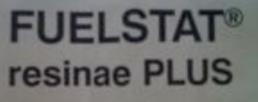


#### **Customers Health Beyond the Checklist**

#### Control of micro-bacteria

- Risk Related : microbes can sometimes develop a dirty slime at the fuel/water interface in fuel tanks. Apart from being unsightly these can block tank strainers and aircraft fuel filters.
- Risk Management: FuelStat test – Bacteria and yeast test





10/07/2015

a step-by-step Guide





#### **Customers Health Beyond the Checklist** Mobile Fire System







#### **Customers Health Beyond the Checklist**

#### **PecoFacet Jetgard:**

- Continuous Online Sample
  Testing
- Particles, Water and Filter
  Performance Test
- Filter Pressure Monitoring
- Data transmission
- Automatic Shut down





#### **Automated System**



- Portable version
- Automatic meters
- Automatic gauging
- Automatic PTO



15





## Customers Health Beyond the Checklist

#### Real time system:

- GPR System
- Provide real stock level
- Electronic invoicing
- Manpower schedule
  & equipment utilization





# Going beyond the check list Psychological Safety

means

Leadership & Coordination Psychological Safety

Communication & Information Sharing

Reducing human error via technology support

Training

Teamwork

upgrading aviation standards creating transferable knowledge

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## Thank You

