

DELTA AIR LINES

GRAND HEALTH BAZAAR 2014



DELTA TODAY

- Delta Air Lines serves more than 160 million customers each year.

- Delta and the Delta connection carriers offer service to 319 destinations in 59 countries on six continents.

- Headquartered in Atlanta, Delta employs nearly 80,000 employees worldwide and operates a mainline fleet of more than 700 aircraft.

Delta's services includes:

SkyMiles – Delta Frequent Flier program

Business Elite - Award winning full flat bed service

Protocol by Delta – for Delta's SkyMiles Elite members and HVCs.

SkyBonus – Delta Frequent Flier Program for SMEs

Departures by Delta – One day room service in Ibis Hotel for Business Class passengers and HVC

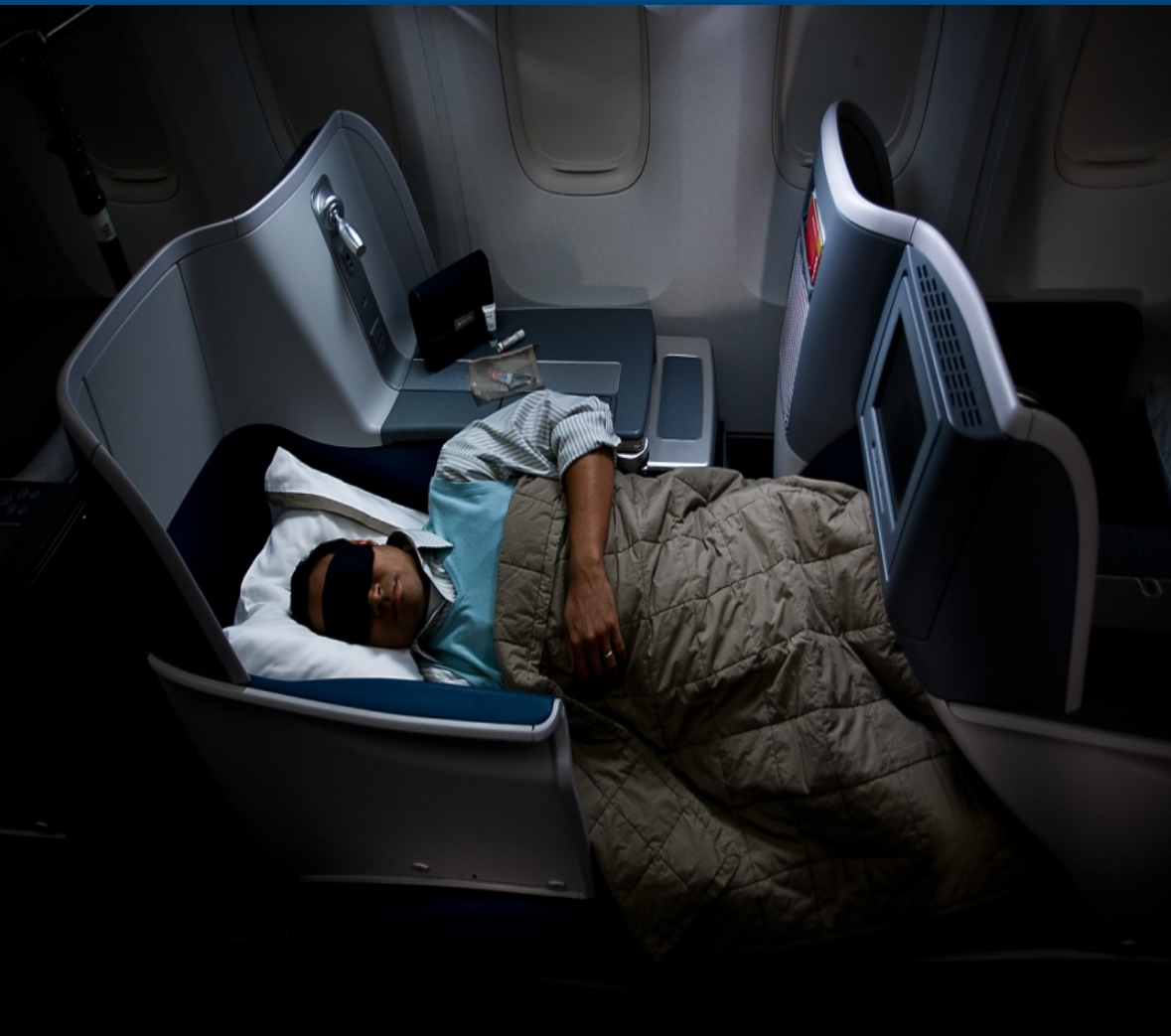
Crossover Rewards – Delta and Starwood partnership that offers offer exclusive benefits to Delta SkyMiles Medallion members and Starwood Preferred Guest elite members

Sky Clubs in airports worldwide



DAILY FLAT BED TO THE USA

This is the flight where you can choose to get everything done or nothing done. The one where you have the peace and quiet to finish writing that proposal. Or take the time to enjoy a well deserved gourmet 5-course meal. Where you have enough space to catch up on your work no matter what gadget it's on. Or watch all of the on-screen entertainment known to a person in flight. You can enjoy a massage as you have a quick chat with your neighbour over at 3C. Or quietly fall asleep with your own quilted duvet and full-size pillow.



WEST AFRICAN BUSINESS ELITE MEALS



DELTA PRE-DEPARTURE SERVICE AT THE IBIS HOTEL IN LAGOS .

Passengers travelling Delta can now enjoy complimentary services in the comfort of the Ibis hotel including Buffet lunch, free wi-fi, pool access, dedicated shuttle services to the airport.



YOUR DELTA EXPERIENCE IN THE AIR NOW ON THE GROUND

Passengers departing from Lagos can now take advantage of Delta's new protocol service which adds a personal escort to your entire airport experience from custom and immigration, lounge pick up, luggage assistance, expedited check-in, pre-confirmation of your booking, right through to the gate, Delta will be with you every step of the way.



ECONOMY COMFORT

- Enjoy Economy Comfort™ on all two-class Delta flights world wide
- Extra legroom - more recline on select routes
- Prime seat location Free beer, wine and spirits
- Priority boarding and other premium features



INCHES MORE SPACE.
MILES MORE COMFORT.

EARLY BOARDING

COMPLIMENTARY SPIRITS

ADDED LEGROOM

RECLINE FURTHER



SKY MILES

The SkyMiles program is a world-class loyalty program that's by your side wherever you're going. Plus, we reward our members with great benefits. For example, we are the only major U.S. airline without mileage expiration, so you can fly with us and redeem miles on your terms and timeframe. And for those of you who travel more than most—our Medallion members, we provide elite benefits and privileges that recognize your time spent with us.

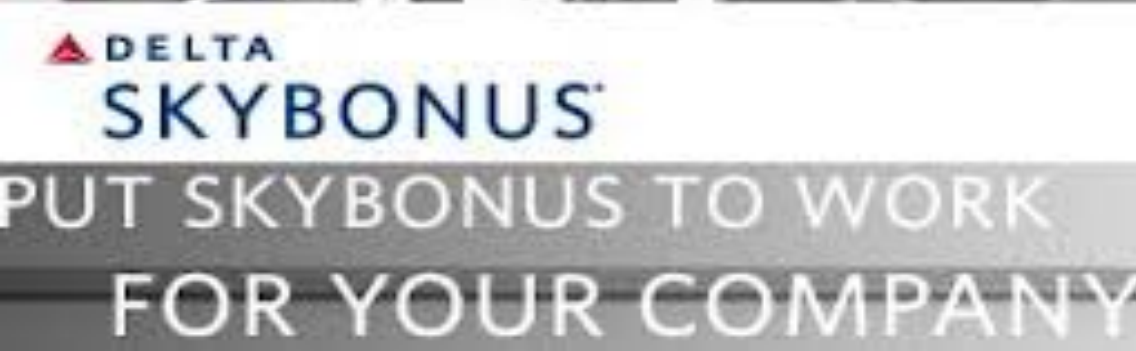
www.delta.com/skymiles



SKY BONUS

SkyBonus® program is all about rewarding your company for the business travel you give to Delta or any of our eligible airline partners. And while your company earns points, your employees still earn miles in the SkyMiles program. All of which makes business travel even more rewarding.

www.delta.com/skybonus



DELTA'S INVOLVEMENT

- Delta partners with the Habitat for Humanity to show its commitment towards giving back to the communities where Delta people live and work as a civil obligation.
- Delta sponsors the Habitat for Humanity International yearly, to build homes for those in need and support communities Delta serves worldwide.
- Since 2000, Delta employees have built more than 100 homes around the world. This year in March 2014, a team of Delta people from the U.S. and Canada joined local employees in Manila, Philippines, to construct 10 new homes as part of the annual Global Build with Habitat for Humanity International.
- Delta has participated in similar Habitat projects in Chile, China, Dominican Republic, Ghana, Haiti, India, Japan, Mexico, South Africa and Thailand.
- The support for Habitat for Humanity is part of Delta's goal to do build strong communities by becoming a force for goodwill, good health and an improved quality of life for everyone through Delta's Force for Global Good



THANK
YOU!!!

